Lightkey for Business – Installation Guide

Introduction

Lightkey for Business is a server-less solution that can significantly increase productivity across the organization. The installation of *Lightkey for Business* is rather simple and requires very minimal IT resources allocation.

The following guide includes detailed explanation of all necessary steps required to perform a successful installation.

Step 1 – Creating a network shared folder

Lightkey's 'collective wisdom' technology uses a shared folder to exchange typing patterns between end-users' devices. Therefore, before starting the installation process on all devices, it is highly recommended that a system admin will first create a network share and provide read/write permissions to all end-users.

1.1 Create a network shared folder

Please follow these guidelines:

- Make sure that the folder is accessible to all end-users.
- Make sure that there is enough network storage, as every user requires up to 150kb. For example, in an organization employing 1,000 devices, Lightkey will use up to 150MB of storage in the shared folder.
- Use only English characters or digits in folder name.
- Avoid using whitespaces in the folder name.
- Avoid using a very long path (over 190 characters).

Good examples for a shared folder name:

- <u>\\storage\applications\Lightkey</u>
- <u>\\nas server 12\app-data\Lightkey</u>

Bad examples for a shared folder name:

- <u>\\storage\productivity apps</u>\Lightkey \rightarrow there is a whitespace in the folder "productivity apps"
- o <u>\\storage\저장\Lightkey</u> → using non-English characters in the shared folder path.

1.2 Create an active directory group for all end-users

In order to avoid granting individual permissions to the shared folder for each end-user, we recommend creating an Active Directory group (for example, "Lightkey Users") and grant the group itself <u>read/write permissions</u> to access the network shared folder.

Whenever a user joins/leaves the organization/team, simply add/remove them to/from the group.

Step 2 – Copy the license file to the shared network location

Upon launching a pilot or placing an order of *Lightkey for Business* we will provide you with a license file named <u>license.l4b</u> that includes your license expiration date and the maximum number of allowed devices. Please make sure to copy the license file to a folder named "license" within the shared network location.

For example, if the network shared location is <u>\\storage\applications\Lightkey</u>

- Create a sub folder named "License" within the shared location <u>\\storage\applications\Lightkey\License</u>
- Copy the provided <u>license.l4b</u> into the newly created License folder. Its full path should eventually be: <u>\\storage\applications\Lightkey\License.l4b</u>

Important Note - if no license is detected during the installation process of *Lightkey for Business*, a default license will be created. The default license is limited to 10 devices for a trial period of 30 days.

Step 3 – Installing Lightkey for Business

There are two methods for installing Lightkey for Business:

Using a Silent Installation method (via SCCM or other remote deployment solutions)

Lightkey for Business supports silent installation/removal using a simple command line (cmd) interface. The following is a list of command line arguments that can be used as a part of Lightkey's silent installation, followed by examples for different installation scenarios.

If your organization is interested in deploying *Lightkey for Business* to using the interactive manual setup, please skip to the next segment.

Parameter	Description	
silent=true	Ensures that the installation is silent and skips all the dialogues during the installation process.	
recovery=true	Recovers the installation process in case there was a problem using Microsoft's deployment process. We highly recommend using this parameter in every silent installation.	
network=" <network-path>"</network-path>	<network-path> - the network location that all end-point devices will use to collaborate. The network path should start with '\\' and should have double quotes before and after the argument. For example: network="<u>\\storage\applications\Lightkey</u>"</network-path>	
enterkey=true	Add the Enter key as an optional key for accepting suggested predictions (i.e., predictions can be selected using either the Enter or Tab keys).	
sound=true	Activate sound assistance for high impact predictions.	
manager=true	Grant specific users permissions to export detailed reports about productivity metric of users in the organizational network. ** It is not recommended to use this argument when deploying to the entire organization.	
privacy=true	Skip the 'I accept Lightkey's privacy policy' for end-users. This will ensure that after the installation process is completed (including the necessary system restart), Lightkey will start suggesting predictions without any further prompts to the user.	
Categories=" <category-list>"</category-list>	<category-list> - a list of prediction categories to be selected for the end-user. The list should be comma delimited without any whitespaces and a double quote before</category-list>	

Installation command line arguments:

and after the argument. Please see the next section for the complete list of categories.
Note – the end-user can easily change their category selection using the 'personal profile' button at the top right corner in Lightkey's control center.

List of categories to use in the silent installation:

Content field	Category name	
Technology	Artificial_Intelligence, Cloud_Computing, Desktop_Computer, Gaming, Smartphone_Technology, Wearable_Technology, Cyber_Security, Internet_in_General, Internt_of_Things, Software_Development, Social_Media	
Industries	Agriculture_Industry, Renewable_Energy_Industry, Aerospace_Industry, Automotive_Industry, Pharmaceutical_Industry, Telecom_Industry	
Business & Finance	Accounting, Entrepreneurship, Marketing, Financing, Economics	
Law & Government	Civil_Law, Criminal_Law, Politics, Military	
Academic	Geography, History, Linguistics, Literature, Philosophy, Theology, Sociology, Biology, Chemistry, Earth_Science, Astronomy, Mathematics, Applied_Mathematics, Physics, Computer_Science, Civil_Engineering, Education, Electrical_Engineering, Materials_Science, Mechanical_Engineering	
Art & Entertainment	Architecture, Cooking, Celebrities, Design, Music, Performing_Arts, Film_Making, Photography	
Sports	Athletics, Winter_Sports, Soccer, Basketball, American_Football, Baseball, Cricket, Golf, Tennis	
Medical & Health	Alternative_Medicine, Nutrition, Psychology, Psychiatry, Medicine	

Creating command line script guidelines:

- Make sure that the installation command is a single line (don't use newline characters)
- Make sure to avoid whitespaces between parameters and their values.
- Try the installation on one machine before performing a broad deployment to the entire organization.
- Make sure to convey to the end-users that a system restart is required following the installation.

Installation scenario #1: Silent installation with no user intervention (recommended)

This is the recommended and most simple way to deploy Lightkey to end-users. After restarting their devices, they can immediately see Lightkey's predictions on their screens.

Lightkey.Business.v19.95.20190630.0957.exe silent=true recovery=true network="\\storage\applications\Lightkey" privacy=true enterkey=true sound=true

categories = "Computer_Science, Materials_Science, Mathematics, Mechanical_Engineering, Philosophy, Physics, Sociology, Aero space_Industry, Automotive_Industry, Renewable_Energy_Industry, Telecom_Industry, Military, Politics, Accounting, Economics, E ntrepreneurship, Financing, Marketing, Artificial_Intelligence, Cloud_Computing, Cyber_Security, Desktop_Computer, Gaming, In ternet_in_General, Internt_of_Things, Smartphone_Technology, Social_Media, Software_Development, Wearable_Technology"

Note: this command may appear in multiple lines due to layout limitations of this document but it's actually a single line. It is important to run this command as a single line when deploying Lightkey in the silent scenario.

LIGHT KEY TYPING.REDEFINED

Installation scenario #2: Silent installation with end-user setup prompts

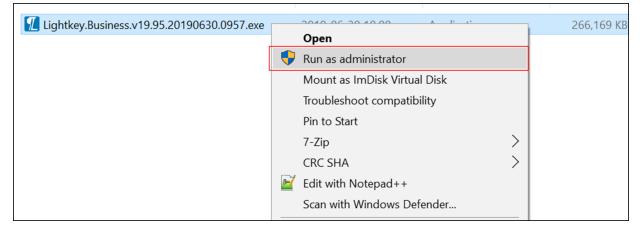
This method of installation allows each end-user to create their personal profile (decide on prediction categories and accept the privacy policy).

Lightkey.Business.v19.95.20190630.0957.exe silent=true recovery=true network="\\storage\applications\Lightkey"

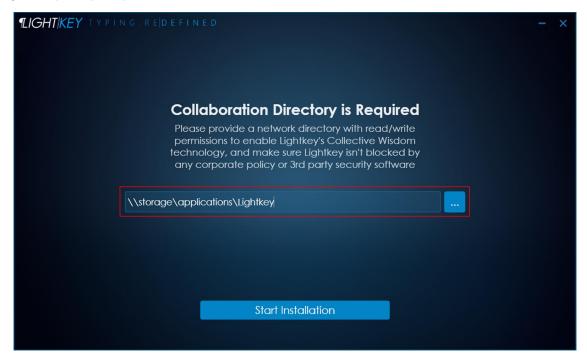
Interactive installation from each individual machine with Lightkey's setup interface

Some organizations may prefer installing *Lightkey for Business* manually in a more "traditional" method. This can be helpful if the organization doesn't use any remote deployment solutions or if it wants to deploy *Lightkey for Business* only to a small group of users.

In order to install *Lightkey for Business* using the manual setup interface, double-click the setup.exe file with administrator permissions



Next, Lightkey's setup will prompt for the shared network location. Please enter the shared location:



Click on 'Start Installation' and follow the dialogues required to complete the installation.

Step 4 – Validating the installation

Validating successful deployment via silent installation (SCCM or other remote deployment solutions)

In order to validate Lightkey's installation, please make sure that the following registry values were created:

Key Name	Value Name	Value Data
HKEY_LOCAL_MACHINE\SOFTWARE\Lightkey	LightkeyInstallerCompleted	<setup number="" version=""></setup>
HKEY_LOCAL_MACHINE\SOFTWARE\Lightkey	LightkeySepPath	network=" <network-path>"</network-path>

- <setup version number> represents Lightkey's installer version. For example, if you installed:
 Lightkey.Business.v19.95.20190630.0957.exe , the setup version number will be 19.95 (string type)
- < network-path> represents the network location provided for the installation. For example, \\storage\applications\Lightkey

Validating successful deployment following a manual installation

Open Lightkey's Control Center and make sure that you accept Lightkey's privacy policy. Afterwards, open Lightkeypad (using Windows Start menu) and make sure that you see suggestions while typing. If you don't see any suggestions, please follow our technical guide to resolve this issue.

Step 5 – Validating access to the network shared folder

Once Lightkey is installed and the machine has restarted successfully, please make sure that the end-user has proper access to the shared location. The validation process is simple:

- Open Lightkey's Control Center using Windows Start menu
- Go to the ABOUT tab and click on the 'Sync Now' button
- Make sure that the license name and expiry date fit your order details.

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Dashboard	Lightkey Business Edition	Lightkey for Home and Small Office	
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Productivity Metrics	6 Activated / 25 Allowed Devices 18 Days Remaining	Buy Lightkey Professional	
Prediction Profile	Expires On 15/11/2019	Lightkey for Business Starting from 10 devices	
	Sync License	Learn More	
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Step 6 – Defining Collaboration Policy

Lightkey's decentralized collaboration algorithm is defined to intelligently share typing patterns across network users who create similar content. Although the algorithm uses various techniques to detect what words and phrases are the most suitable for sharing, the default behavior can be overridden using the centralized configuration file (sep.config) located in the Config folder within the network shared location (for example, <u>\\storage\applications\Lightkey\Config\sep.config</u>).

Within the file the following configuration arguments can be overridden:

Argument	
collectiveWisdomDisabled = "true"	Completely disables the collective wisdom mechanism thus all
(default value is false)	sharing of typing patterns across the organization is disabled.
blockCollectiveWisdomOnOutlook = "true"	Disables collective wisdom mechanism only in Outlook (thus
(default value is false)	allowing sharing only in "factual" applications - Word, PowerPoint,
	and Lightkeypad.
blockUsersFromSharingCategories = "true"	Blocks the users from sharing their custom categories across the
(default value is false)	network.

Note: all users pull the updated sep.config from the network shared location several times a day (assuming they are connected to the network), therefore it may take a few hours for changes to apply.